

**"AT YOUR SERVICE" -
Your City Services Online**

The City of Placentia is now available to receive service requests 24-hour a day simply go to the City's website at www.placentia.org and click the link on the homepage entitled "At Your Service". This new web-based system allows residents to click through menus to request specific services. Residents using the system can create a personal account or remain anonymous. Requests are routed to the appropriate department, containing a priority level to assist in the workflow process. Users with personal accounts can track the progress of their request and receive updates via email or telephone when their request has been completed. You may also call the City and submit a service request.



The City Council is committed to keeping Placentia a pleasant place by providing a safe family atmosphere, superior public services and policies that promote the highest standards of community life.

Important Telephone Numbers

Administration	714.993.8117
Building Department	714.993.8127
Development Services	714.993.8124
Finance Department	714.993.8237
Police Department	714.993.8164

**Hours: 7:30 am—6:00 pm
Monday to Thursday**

401 East Chapman Avenue

Phone: 714.993.8117
www.placentia.org

City of Placentia

City of Placentia

All American City

Alarm Permit and False Alarm Information



FALSE ALARM FINES

A “False Alarm” is an alarm activated from any alarm system that is responded by the Police or Fire Department and for which no emergency situation exists or existed as determined by the responding personnel. A False Alarm does not include an alarm whereby no personnel arrives at the location, alarm caused by earthquakes, severe storms or other extraordinary circumstances determined by the City. See below chart for False Alarm Fines.

False Alarm Response Fines

1st—2nd	No charge
3rd—5th	\$85/response
6th—10th	\$150/response
11th—More	\$200/response



ALARM PERMIT FEE

Residences and businesses who have alarm systems must register with the City of Placentia. Information requested includes type of alarm system, emergency contact information as well as any hazardous materials or conditions on the property. This information will assist the Police Department in responding to the alarm system. The initial permit fee and permit renewal fees provide a cost recovery mechanism for the reasonable costs of administering the response to alarms within the City.



VISIT WWW.PLACENTIA.ORG

**“AT YOUR SERVICE” FOR THE ALARM
REGISTRATION FORM**

INITIAL ALARM PERMIT

The initial registration fee for an alarm system is \$67 for both residential and commercial businesses.

ALARM Permit Renewal FEE

The alarm permit renewal fee of \$25 is due every two (2) years for both residential and commercial businesses.



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Placentia, CA 92870

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