

**CITY OF PLACENTIA
COMMUNITY EMERGENCY RESPONSE TEAM
CODE OF CONDUCT**

For the safety of yourself and others you must follow the directions given to you by your assigned supervisor. During training events your supervisor will be a class instructor. In the event of an emergency, direction may come from a designated CERT member, fire or police department supervisors or military personnel.

DO NOT call 9-1-1 to ask if CERT has been activated or requested. **Standing Orders** for current ACTIVE CERT Members, Level Two and above will be to assist your home and family then your immediate neighbors. All Level Three and Four ACTIVE CERT Members make sure to secure your home or workplace and check your immediate neighborhood before reporting for community response duties. Note areas of damage and concern. Bring your search and rescue bag, IDENTIFICATION (CERT and Driver's License), and cell phone.

Emergency response is a team effort. Acting independently of the coordinated emergency response plan can be dangerous and is not permitted. A violation of "self-dispatching" to any emergency event will result in the forfeiture of your CERT Identification card, removal from the City of Placentia's Disaster Service Worker Volunteer database and the Community Emergency Response Team. If you find yourself in an emergency situation and have not yet been assigned to a supervisor, it is critical that your decisions and actions are based on sound judgement and the need to save and protect lives, including your own and rescue workers.

Disaster Service Workers are volunteers and are expected to act responsibly and treat all other volunteers, community members and emergency response personnel with respect. Some members of the police, sheriff, National Guard or assisting fire agencies may not be aware of CERT and they may turn you away at a scene. Report back to the CERT Coordinator who originally contacted you requesting your assistance on the incident if you encounter resistance.

There are many areas where Disaster Service Workers may be needed so your contact information is vital to any emergency event. If you move or change phone numbers, increase your training level in disaster response or no longer have an interest in participating, please contact the CERT Coordinator at (714) 993-8117.

Failure to follow the Code of Conduct and act responsibly during any CERT event may result in participant being dismissed from Disaster Service Work for the City of Placentia.

SIGNATURE OF VOLUNTEER: _____ ***DATE:*** _____

PRINT NAME HERE: _____