



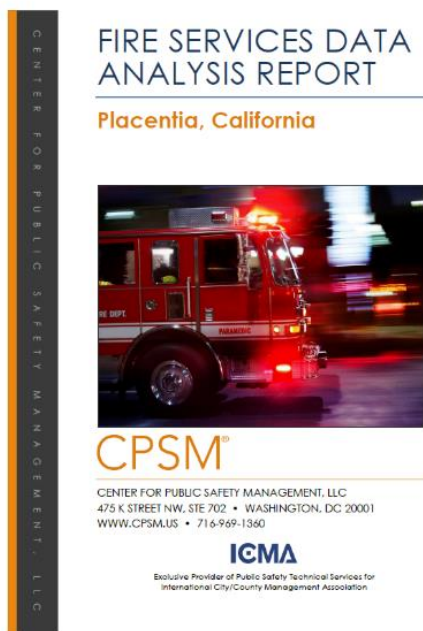
FACT SHEET

OCFA WORKLOAD ANALYSIS



In order to better inform the City of Placentia on the current workload of its fire service contractor Orange County Fire Authority (OCFA), the City hired subject matter experts Center for Public Safety Management (CPSM) to conduct a comprehensive workload analysis on all fire and emergency operations. All data used for this analysis was supplied by OCFA and is publicly available. This data was evaluated by professionals who have consulted on over 125 fire and EMS workload reports. This information was beneficial to the City in its preparation of the Placentia Fire and Life Safety Department, which is designed to better serve the community based upon its needs today. Below are the key CPSM findings of the Workload Analysis Report:

- In 2018, there were 3,318 calls for service in Placentia.
- 7 EMS medical calls, 9 total calls daily.
- Less than 1% (26 calls) were for structure fires.
- Nearly 80% of 911 emergency calls made by Placentia residents are for medical emergencies and not fires.
- Only 8 fires had a loss that exceeded \$20,000 (national standard).
- 90% of calls were handled with 1 engine.
- Based on an average 24-hour work shift, the deployment time for all EMS runs an average of 3.9 hours per day. The balance of time is non-calls/training/down time.
- The full report can be reviewed at www.placentia.org/CPSMreport.



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