



City of Placentia Press Release

For Immediate Release
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CITY URGES DUE DILIGENCE ON COMPANY OFFERING SERVICE LINE INSURANCE

PLACENTIA, CA – American Water Resources Insurance Services recently notified the City that they will begin mailing letters of solicitation to residential homeowners offering their water and sewer line insurance protection coverage. Residents should be advised that this company is not affiliated with the City, and the City neither sponsors nor encourages this solicitation. Residents who receive this solicitation are encouraged to thoroughly review the list of exclusions in the company's service agreement, as well as check out the company's website (www.AWRUSA.com) prior to purchasing any insurance coverage.

Although property owners are responsible for maintaining the lateral sewer line that runs from the main line in the street to their house foundation, homeowners should be aware that the insurance coverage offered by American Water Resources Insurance Services includes a number of exclusions and is intended for repairs due to normal wear and tear only. Homeowners should contact their water company to determine who is responsible for maintaining their water lines. For further information concerning water lines, please contact Golden State Water Company (www.gswater.com) or Yorba Linda Water District (www.ylwd.com). Prior to purchasing additional insurance protection, homeowners should always review their existing homeowner's insurance policy to determine whether or not their water and sewer lines are covered.

If you have any questions or concerns with regards to this matter, please call the Public Works Department at (714) 993-8148.

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