



Placentia Public Safety Communications Career Ladder



Public Safety Communications Manager

Bachelor's Degree in a related field; Minimum of 4 years experience in public safety dispatching with 2 years of experience in public safety supervisory capacity



Public Safety Dispatch Supervisor

HS Grad or GED Cert.; a Bachelor's Degree in a related field is desirable; 4 years experience in public safety dispatching; Previous trainer or lead experience; Must obtain a valid CA POST Supervisory Cert. after 2 years of employment as Supervisor



Lead Dispatcher

HS Grad or GED Cert.; 3 years experience in public safety dispatching; Must attend POST leadership and/or supervisory training courses within 6 months of Lead appointment



Communications Training Officer (CTO)

HS Grad or GED Cert.; 2 years experience in public safety dispatching; Must obtain a valid POST CTO Cert. prior to CTO appointment



Public Safety Dispatcher

HS Grad or GED Cert.; 1 year experience in customer service/public contact work; Must pass the CA POST Dispatcher Exam with a score of 46 or higher
Must obtain a valid Public Safety Dispatcher POST & EMD/EMT cert. within 1 year of hire



Public Contact Experience (Administrative, Retail or Customer Service)

HS Grad or GED Cert.; Minimum of 1 year experience of heavy telephone, public contact, or customer service experience; Must be able to multi-task, work in a high pace environment; and have a flexible schedule to accommodate 24/7 operations

← Requires add'l training or education to qualify for appointment

← Promotional