

CITY of PLACENTIA

GOOD NEIGHBOR BROCHURE

SHORT-TERM RESIDENTIAL RENTALS



Welcome to the City of Placentia! The purpose of this brochure is to provide some guidelines (i.e. noise and parking rules) for how to be a good neighbor while staying in Placentia. Failure to comply may result in citations, fines, and expulsion from the rented property.

IMPORTANT PHONE NUMBERS

24-hour STR hotline

714-909-1011

safe.hostcompliance.com/placentia-ca/tips.

City's Code Enforcement

(714) 993-8165

Police Department

Non-emergency: **(714) 993-8164**

Emergency: **(714) 993-8111**

CITY HALL CONTACT INFORMATION

401 E Chapman Avenue

Placentia, CA 92870

714-993-8117

<http://www.placentia.org/>

NOISE

Please do not create noise or disturbances or engage in disorderly conduct and be mindful towards your neighbors. Do not make loud, unnecessary or unusual noises that disturb the peace and quiet of the neighborhood. Amplified music and sound systems (i.e. playing music on a stereo system at elevated volume) are not allowed, both inside and outside the rental property. If the City receives noise complaints, you may be issued a fine for violating the noise ordinance in the Municipal Code.

PARKING

During the period of any short-term residential rental, a maximum of one (1) vehicle per bedroom is permitted on the Premises. Please park only in an approved driveway or garage on the rental property. Guests shall not park on unauthorized streets.

PETS

Whether occupants may bring pets or not is subject to owner discretion, and they must verify with the property owner. If allowed, you are required to pick up and dispose of

any pet waste. Please keep in mind that the City has a barking dog ordinance in place to avoid any barking nuisances.

TRASH AND RECYCLING

Please store trash outside of public view, except in proper trash containers for the purpose of collection of trash haulers during the day trash is collected. The City of Placentia contracts with Republic Services for all trash and recycling services, and trash collection schedules can be found on the Republic Services website:

<https://www.republicservices.com/>

MAXIMUM OCCUPANCY

Overnight occupancy, from the hours between 11:00 p.m. and 6:00 a.m. is limited to 2 guests per bedroom with an exception of children under the age of 6. No additional occupants shall be allowed on the rental property during these hours. Please keep in mind that the residential rental property is not authorized to host events (i.e. weddings, receptions, commercial functions). Exceeding the maximum occupancy or hosting an unauthorized event is a violation of the City's Municipal Code and will be treated accordingly.

MINIMUM DURATION OF STAY

There is a minimum of one night and two consecutive days stay at the rental property during which there shall be no overlapping leases or rentals. The only exception to that would be in the case that the property is managed by a Master Association, acting on behalf of Owners of Premises within a Country Club.

KEEP IN MIND

Please keep in mind that it is important to treat your neighbors respectfully. Occupants may be cited or fined by the City or evicted by the owner for causing disturbances or for violating the City's Municipal Code. Placentia residents may call Code Enforcement at (714) 993-8165 to file any complaints.

